



# WE HELP YOUR **BUSINESS** TO GROW HIGHER



## Office 365 Email Migration Momentous Insurance

### The Challenges

- 01 The client had over 400 mailboxes using an on-premise Microsoft Exchange Server for Emails and data storage. As the business continued to grow, the company needed to introduce bigger mailbox sizes for their users
- 02 The staff is on-premise Exchange 2010 email platform. Most employee mailboxes had a quota of less than 10GB, which limited their productivity and efficiency in communicating with their clients.
- 03 Momentous Group recognized that it needed to refresh its email hardware and software infrastructure. The company also has compliance requirements that are not supported by the current email platform & infrastructure.

### Background

Momentous Insurance Brokerage, Inc. is a top 50, full-service company dedicated to providing the highest caliber of insurance and risk management consultation. With over 500 employees, the company needed to upgrade its IT infrastructure and was looking into Microsoft Cloud Services to achieve secure collaboration with a higher level of uptime.

So, MMIBI engaged TechHEIGHTS and was asked to provide professional services to migrate the company's on-premise email services (all Microsoft Exchange mailboxes and public folders) to Microsoft 365 Cloud Platform for meeting enhanced productivity, collaboration, security & compliance requirements



The client's major priority was to make sure that there is zero/minimum downtime for the users.



Another priority was an absolute involvement of client's team on each step

## Solution

TechHeights evaluated the existing email platform and devised a plan to migrate all the mailboxes in a phased approach using the hybrid strategy. We recommended a phased approach to minimize downtime. Directory synchronization was configured between the on-premises Active Directory and Azure AD to provide a seamless single sign-on experience for users while accessing any of the O365 apps. Additionally we work closely with the on-site team to ensure all the users can log in to Microsoft Outlook and access their mailboxes. During the project, we provided on-call support as well as 24/7 management of their mailboxes as it pertains to complying with binding regulations.



### Increased mailbox size

All users have a 50GB default mailbox size (this is the mailbox size that comes with Office 365 Business Premium).



### Increased security

Single sign-on, Multi factor Authentication, location based access and Email Hygiene services were implemented to protect the data



### Transition to O365 Apps

Now staff can utilize Microsoft's latest suites of applications, which are part of Office 365 Business Premium. These include Word, Excel and PowerPoint.



## Success

The solution provided by TechHeights ensures a smooth cloud transition at lower costs compared to employing their staff and a more significant source of talent and experience

Post-migration, we consulted the internal IT team on securing the mailboxes and following the general best practices to maintain HIPAA compliance, including DLP policies, Multi-Factor Authentication, Email Encryption, Secure Score, etc.

## Reasons to Partner with TechHeights



We're a Microsoft Cloud partner with 10+ years of experience in email migration



We offer fully managed Office 365 migration



We offer fixed project costs after evaluating all the requirements

## Award winning and highly experienced Office 365 migration experts

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Take the next step and get our free noobligation 30-minute session to discuss your requirements with a Microsoft Certified Professional. Just call us at (949) 565-3530